



What is **your** Edge ?

Policyholders said **this...**

“The company has gone well above what they needed to do. I would highly recommend to all my friends and family. They were prompt and very good with all that needed to be done.”

K Ward

“The contractor’s goal of getting the work completed prior to my arrival home, “as if the sewage problem never happened”, was certainly helped by your adjuster expediting the process as quickly as possible.”

B Davis

Form Feedback

Please rate the quality of service you received from Edge Mutual.

Was the staff helpful and able to answer all of your questions?

Did your adjuster take time to address your concerns and explain things to you?

Did arrangements with service providers meet your expectations?

Exceptional

Extremely Helpful

Exceptional

Exceptional

R Henselwood

“Your help was amazing, you went above and beyond. Can you forward this to your supervisor if you aren’t one? I would like to tell her/him about your Client service. Thank you!”

T Hay

“I had the pleasure of having Beth-Ann handle my claim when I had a flood in my home in the spring this year. She was extremely professional, courteous and prompt with all correspondence and setting everything in motion to get everything dealt with. Warden Restoration was the company that came to replace and fix anything from the damage of the flood and they were also amazing to deal with. I am so happy with my first experience with an insurance claim for damage to my home and I would highly recommend Edge Mutual and especially Beth-Ann. Thank you so much!”

N Sova

Email Conversation

Edge Adjuster: Happy Thursday. I have reached out to Lisa and settled the claim with her. She is receiving a cheque for her furnace and hot water tank replacement.

Broker: I already heard from Lisa about how marvelous you and Edge are! Thank you for the amazing work.

Grand Valley Insurance Brokers

