

A Message of Reassurance

The COVID-19 global pandemic has resulted in challenging and uncertain times for Canadians. As we all work together to slow the spread of this virus, our organization is here to help those adversely affected by the pandemic. Insurance continues to play an important role in the overall economy, and we remain available to assist customers and continue to pay claims for covered losses.

All levels of government and public health authorities continue to communicate vital information that helps us in better understanding this crisis. We have posted on our website the government's guidelines on handling this virus.

In an effort to protect our valued employees and their families, we have closed the office and implemented our Business Continuity Plan. Our office doors are closed but we are still open for business. Edge Mutual's management team and all other employees are working remotely to deliver all essential insurance products and services without interruption.

We have invested significant capital in new information technology to expand and modernize the company's technology system. These investments have enabled us to continue operating the company's core insurance functions during this time of significant crisis.

All of Edge Mutual's communication channels remain intact and fully operational. This means that all your enquiries regarding insurance coverages, claims or general concerns, will be promptly responded to. Please keep visiting our website or contact your Edge Mutual insurance broker representative for more information.

Edge Mutual has been serving its policyholders since 1887. We have always believed and practiced the principle of "neighbour helping neighbour". We are here for you!

Stay safe! Stay healthy! Do your part!



Derek Moore
Chairman of the Board



Carlos Rodrigues
President & CEO